



Food Safety Learning

CASE STUDY

Effectively educate restaurant team members on various Food Safety protocols, while minimizing employee downtime.

The MLevel Impact



EASY AUTHORIZING TOOL

Rapidly author and deploy engaging learning modules



INCREASED ENGAGEMENT

Provide opportunities for continuous reinforcement and coachable insights.



ANALYTICS & DATA

Real-time analytics with extensive tracking to identify where learners are struggling.

Goals:

- Reduce/Avoid Food Safety related incidents across all restaurant locations
- Reduce employee time spent in training (downtime)
- Increase knowledge retention across Food Safety Protocols for designated roles

Highlights

- Deployment to approx. 138,000 team members across numerous restaurant locations
- Ability to connect learning data into existing reporting standards for Food Safety
- Creation of over 10 targeted Food Safety related modules ranging in content and learning objectives
- Application of microlearning and gamification principles to drive engagement and reinforcement
- Implementation of Single Sign-On for ease of access and consistency